

California Department of Managed Health Care Chooses the Compliance 360 Solution

Atlanta, GA. – December 4, 2007 – Compliance 360, a provider of governance, risk and compliance (GRC) management software, today announced the California's Department of Managed Health Care (DMHC) selected the Compliance 360 solution to streamline, automate, and manage certain health plan survey processes.

The California DMHC regulates managed care plans in California and is responsible for conducting audits of consumer rights and protecting the financial stability of all health plans in California. Compliance 360 was obtained by the DMHC to help them more efficiently manage the Plan Surveys and Financial Oversight processes. Through the use of the Compliance 360 solution, DMHC will have the ability to streamline communication with the health plans, simplify the collection of compliance data, organize all the evidence of compliance and link this documentation to the pertinent state regulations.

By using Compliance 360's software, external auditors and surveyors will be able to access and review compliance documentation through a read-only, electronic virtual evidence room. With this technology solution to complete certain audit functions, the professional survey staff will be better able to devote resources to its on-site review of each health plan's processes.

"We needed a solution that would enhance our existing processes and staff, and provide a corporate-wide view of all our compliance policies. We also needed a product that could tailor their offering to our industry-specific regulations," stated Marcy Gallagher, Chief of Plan Surveys Division.

About State of California's DMHC

The California Department of Managed Health Care (DMHC), a first-in the-nation HMO consumer rights organization, helps California consumers resolve problems with their health plan and works to provide a more stable and financially solvent managed care system. The California Department of Managed Health Care is the only stand-alone watchdog agency in the nation, touching the lives of nearly 21 million enrollees. The DMHC has assisted more than 800,000



Californians through its 24-hour Help Center resolve their HMO problems, educating consumers on health care rights and responsibilities, and working closely with health plans to ensure a solvent and stable managed health care system.

About Compliance 360

Compliance 360 helps companies in regulated industries address the most important facets of a comprehensive governance, risk and compliance management program. The results are reducing risks, improving efficiencies and protecting a company's brand. The Compliance 360 on-demand software suite includes products that address IT governance, policies and procedures management, incident management, surveys, Sarbanes Oxley compliance and enterprise risk management. Compliance 360 has headquarters in Atlanta, GA and assists over 70,000 users everyday in a variety of highly regulated complex business environments. For more information, visit Compliance 360 at www.compliance360.com.

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